

Coronavirus - Latest Update 13th May 2020.

Summergrove Halls remains open for business and we appreciate that with regular news stories and updates about COVID-19 there are questions that our guests may have.

The health and safety of all our guests and staff is our primary concern so we have taken the following steps to ensure that your stay with us is as risk free as possible:

- All bedrooms are decommissioned for a minimum of 72 hours after departure, they are then deep cleaned before being checked and signed off for re-letting
- Room keys are placed in a sanitiser on departure and then re sanitised before being re-issued.
- Self catering kitchens are restricted to the number of guests allowed to access and workgroups can be allocated a designated kitchen to share
- Restaurant tables have been removed to allow adequate space to ensure social distancing can take place
- Breakfast and dinner service are available, as are packed lunches, takeaways and room service
- Staggered timings are allocated for collection of takeaways
- The gym is available to residents by special arrangement – numbers and times are restricted to allow for cleaning and sanitising
- Back of house areas and staff subject to increased vigilance and hygiene operations
- Hand cleansing wipes and sanitising sprays are available in all public spaces
- Additional waste bins have been provided for the safe disposal of used wipes and tissues etc.
- Increased disinfection frequency of kitchen areas, sanitary facilities, and public areas
- Focused disinfection of hand touch items including door handles, window handles etc.

Pending actions:

- We are currently sourcing hygiene screens for reception
- Our reservations system is being developed to allow remote check in and check out.

If you have any further concerns or needs please contact us, we are happy to help.

Joanne Arthur

Director and General Manager