

Coronavirus - Latest Update 17th May 2021.

The health and safety of all our guests and staff is our primary concern so we have taken the following steps to ensure that your stay with us is as risk free as possible:

- All bedrooms are thoroughly cleaned and sanitised after departure, before being checked and signed off for re-letting.
- Guests have the option to decline a daily room service and clean, or to reduce the frequency of cleaning according to their needs.
- Room keys are placed in a sanitiser on departure and then re sanitised before being re-issued.
- Self catering kitchens are restricted to the number of guests allowed to access and workgroups can be allocated a designated kitchen to share.
- Breakfast and dinner service are available in the restaurant following current social distancing guidelines - table service only. Packed lunches and takeaways are also available.
- All buffet items are in pre-packed, single serve portions
- Room service is still available for an additional charge and trays will be left outside of the door and should be left outside for collection.
- Disposable menus are in use and menus are also available via QR reader or the website.
- Back of house areas and staff subject to increased vigilance and hygiene operations. All staff have their temperature checked on arrival at work.
- Hand cleansing wipes and sanitising sprays are available in all public spaces and a small bottle of hand sanitiser is placed in every guest room.
- Additional waste bins have been provided for the safe disposal of used wipes and tissues etc.
- Increased disinfection frequency of kitchen areas, sanitary facilities, and public areas.
- Focused disinfection of hand touch items including door handles, window handles etc.
- Hygiene screens are in place at reception.
- Posters are positioned throughout the buildings to remind staff and guests of good hygiene practices.
- Staff have their temperature checked on arrival at work.
- Guests and staff are required to wear face coverings in public areas but can be removed whilst eating or drinking

Disposable face coverings are available at the reception desk.

50ml hand sanitiser bottles are placed in every bedroom for guests' use.

NHS Covid app posters are placed throughout the hotel for guests to check in using a smartphone.

If you have any further concerns or needs please contact us, we are happy to help.

Joanne Arthur

Director and General Manager